

## How to Improve Your User Experience When Accessing the Public FTP Server

1. If you are using Internet Explorer - to improve your user experience when accessing the Public FTP site, please take these steps.

**In Internet Explorer, please go to Tools / Internet Options / Advanced Tab / Browsing Sub Header. UNCHECK the box of option # 18 "Show friendly HTTP error messages".**

2. Planning to Access Presentations?

When accessing presentations using the Public FTP, it is strongly advised that all presentations are **downloaded** and **not opened for viewing** from the FTP server directly. FTP servers are designed to move files back and forth and work best when used in that capacity. Therefore, please download the presentation to your computer and then view the presentation from your computer.

3. Recommended Free FTP client

If you are unable to access the IMTC Public FTP from your laptop, we recommend downloading the free Filezilla client.

[http://umn.dl.sourceforge.net/sourceforge/filezilla/FileZilla\\_2\\_2\\_31\\_setup.exe](http://umn.dl.sourceforge.net/sourceforge/filezilla/FileZilla_2_2_31_setup.exe)