



Test Result Arbitration Process

In the event that a Vendor does not agree with the result of a test pass ("Test Pass") based on the detailed test results from the Test Pass and the corrective action report, such Vendor may request a review of the Test Pass by the UCIF Test and Certification Working Group ("CWG").

Notification

The Vendor disputing the result of a Test Pass has 30 days from the end of such Test Pass to notify CWG and the Test Lab Vendor that the Vendor disputes the Test Pass results and that it wishes to invoke this Test Result Arbitration Process. This notification must be made in writing via email, sent within the 30 day period, and via postal mail, postmarked within the 30 day period.

The Vendor must submit a full description of the basis of the dispute with the notifications, including specific test cases under dispute, the expected test result, and the actual test result ("Dispute Claim"). The Vendor must provide all documentation supporting the Dispute Claim with the notifications.

By invoking the Test Result Arbitration Process, the Vendor agrees to abide by this process and not to pursue the dispute in litigation.

Test Lab Response

Within 14 days of the receipt of the email notification, the Test Lab Vendor must respond to the notification by providing all documentation related to the disputed Test Pass and a response to the Vendor's Dispute Claim ("Test Lab Response").

Preliminary Review

CWG will convene a conference call within 7 days of the receipt of the Test Lab Response with both the Test Lab Vendor and the Vendor. During the conference call, CWG will conduct a review of the Dispute Claim and the Test Lab Response and will attempt to reconcile the dispute ("Preliminary Review"). If no reconciliation can be achieved during the Preliminary Review, CWG will convene an Arbitration Panel (as defined below).

Arbitration Panel

When necessary, within 14 days of the Preliminary Review, CWG will convene a panel comprising 3 disinterested UCIF Participants ("Arbitration Panel"). For avoidance of doubt, UCIF Participants that have products that are being submitted to the Testing Certification Program in question or have similar products that would likely be non-compliant if submitted to the Testing Certification Program are not disinterested.



The Arbitration Panel will review the test cases and Test Pass results in dispute, and hear the Dispute Claim from a non-lawyer representative of the Vendor and a response from a non-lawyer representative of the Test Lab Vendor. The Arbitration Panel will vote on whether the Test Pass was incorrectly executed. Decision will be by majority vote. If the Arbitration Panel decides that the Test Pass was incorrectly executed, then the Vendor will be granted a re-test at the Test Lab Vendor's expense. If the Arbitration Panel decides that the Test Pass was correctly executed, then the Vendor will be granted a re-test at the Vendor's expense.